

Winterset Dental hopes this letter finds you well and your family in good health. Our community has been through a lot in the last few months and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing remains the same: our commitment to your safety.

Infection control has always been a top priority for our practice, and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care it is both safe and comfortable. We want to tell you about the infection control procedures in our practice to keep our patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control (CDC), and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For Example:

1. Our Office will communicate with you beforehand to ask some screening questions. You will be asked those same questions again when you arrive in the office.
2. We are required to have all patients (and guardians) bring a mask to wear in the office except during treatment.
3. Parents/Guests will no longer be allowed in the treatment areas due to increased exposure and space constraints
4. We ask that only individuals that have appointments come into the office waiting room. We can only allow one guardian to come into the waiting room with a child
5. We will greet you as you come in and do our screening. If you have a fever, we will not be able to see you.
6. As always, we will continue to have hand sanitizer that we ask you use when you enter the office. You will also find them around the office for use as well
7. Our waiting rooms will no longer have magazines, kids toys and books, and other things. Our TVs will be on and we will change the channel at your request.
8. Appointments will be managed to allow for social distancing between patients. That may mean your appointment times will change slightly to accommodate this.

We always strive to make our office a happy place for our patients. Our goal is to take the fear out of dentistry. These changes hopefully will not be scary or make you nervous. Please remember we are the same smiling faces under our masks!

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment please call our office at 515-462-5755.

Finally thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors, and friends.

Dr. James D. Elliott

Winterset Dental